

English for Academic Success (EFAS)



RENISON UNIVERSITY COLLEGE ENGLISH LANGUAGE INSTITUTE

AFFILIATED WITH THE UNIVERSITY OF WATERLOO

Fall 2021 Student Handbook



With gratitude, we acknowledge that Renison University College is located on the traditional territory of the Attawandaron (also known as Neutral), Anishinaabe, and Haudenosaunee peoples, which is situated on the Haldimand Tract, the land promised to the Six Nations that includes ten kilometres on each side of the Grand River.



Welcome to Renison University College and the English Language Institute (ELI) at the University of Waterloo! The English Language Institute is comprised of professionals dedicated to language teaching and learning as well as student engagement.

Indeed, you are joining an exciting academic and social community whose goal is to ensure students have a fulfilling and rewarding experience during their time at Renison. Reaching any goal requires hard work, perseverance and enthusiasm. I strongly encourage you to not only actively participate in your classes, which are designed to be intimate and interactive, but in all the various activities and events offered in the ELI, at Renison, and at the University of Waterloo.

The ELI teachers, staff, administrators, and you are a team. We are here to support you as you work toward your English language goals.

I wish you all the best in your studies.

A handwritten signature in black ink that reads "Tanya Missere Mihas". The signature is fluid and cursive.

Tanya Missere Mihas

Vice-President Student Affairs & Community Education

We look forward to meeting you!

The English Language Institute (ELI) at the University of Waterloo's Renison University College brings together a team of language professionals dedicated to providing the best setting and instruction for English language learners.

The teaching and supervisory staff are knowledgeable, experienced, compassionate, and caring. Under their guidance, students experience the best in Canadian academic preparation. The award-winning curriculum helps students not only to achieve their English language goals but also to prepare for undergraduate and graduate studies at the University of Waterloo.

Renison University College has a long tradition of being a welcoming environment. All of us are committed to helping make your transition to university studies as smooth as possible.



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EMERGENCY RESPONSE NUMBERS

Fire, Ambulance & Police <u>Emergencies only</u>	911
University of Waterloo Campus Police	519-888-4911

Important Dates for EFAS Fall 2021

Sept 7 - 10	EFAS Orientation week
September 13	EFAS classes begin
September 17	Deadline to cancel EFAS registration
October 11 - 15	Reading Week break (no classes) Note: Thanksgiving holiday is Monday, Oct. 11
October 25 - 29	Fall midterm exam week
November 1	Daylight Saving Time ends for students in Eastern Time zone . All clocks will reverse by one hour at 2:00 a.m.
December 6 - 10	Fall term review week and final exam
December 10	EFAS End-of-Term celebration; transcripts available



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ELI Mission Statement

To provide our students with a holistic language learning experience within a supportive and inclusive learning environment.

Within our English language programs, we are committed to:

- offering all students high-quality, personalized and meaningful English language instruction to support their future success.
- engaging students in diverse and enriching socio-cultural experiences.
- helping students become more autonomous, critical and reflective language learners.

Our commitments are realized by:

- providing student-centred classes led by dedicated, professionally-trained and certified English language instructors.
- developing curriculum informed by current research.
- encouraging students to collaborate with others inside and outside the classroom to increase their socio-linguistic competence.
- maintaining small classes focused on tasks and activities that have been designed to meet the collective and individual needs of students.
- introducing course materials in clearly defined levels, allowing students to measure and reflect upon their learning progress.
- offering students a range of social and community-based programming to enhance both their language and inter-cultural personal development.

Cultural and conduct expectations

Renison University College is a multicultural Canadian institution, home to students, staff and faculty from all corners of the world. It can sometimes be difficult for newcomers to adjust to a different culture and customs. A person new to Canada will find there to be differences from their own culture in areas such as food, behaviours, customs, laws, religious beliefs and ceremonies, and social institutions and services. These differences are obvious, but there are also subtle differences that are a part of culture. Some of the not so obvious differences may be in knowledge, values and morals, and the subtle, acceptable ways of interacting with others.

Once in Canada, you may find that some, or all, of the above factors are different from what you experience in your own country. The better you understand the cultural differences, similarities, and expectations between your culture and Canada, the easier it will be for you to feel comfortable in your academic and social life.



At the ELI, students, instructors, and administrators are expected to show respect toward each other and each other's cultural differences. As a Canadian academic institution, the ELI follows Western norms which guide classroom conduct and academic expectations. For example, students need to learn and accept group work, a common mode of learning and teaching used in Canadian universities. Also, it is acceptable for students to ask instructors questions in class. At the same time, it is considered unacceptable to push instructors for higher marks or to raise one's voice.

In Western schools, instructors accommodate student needs within the boundaries of acceptable university norms. For example, an instructor may allow a student an extension for an assignment if necessary. However, it is the student's responsibility to provide sufficient notice to the instructor; it is not acceptable to ask for accommodations without giving the instructor at least a few days' notice.

As an ELI student, you are expected to fully understand what academic honesty means in the context of the university (see University of Waterloo Policy 71 on page 5).

In addition to Western academic norms practiced at the ELI, Canadian cultural norms also guide the social interaction amongst students. As an international student, you will soon become aware of social customs common in Canadian schools. For example, in Canada it is acceptable for male and female students to work with one another in group projects. It is also acceptable to call instructors by their first name if invited to do so. It is not acceptable for students to make fun of or intentionally embarrass each other in class.

When you enter a class at the University of Waterloo, including Renison, you bring with you all the elements of your culture, just as everyone else does. Therefore, it is imperative that you remain respectful and thoughtful toward everyone in the class even if you are experiencing the different stages of culture shock.

Culture shock

The following lists what people often experience when they first come to a new country. In your case, culture shock will likely occur on both educational and social levels. Knowing what to expect may help you manage the stages better.



Stages of culture shock

1. **Honeymoon period:** This is the initial happiness and fascination you feel with your new surroundings and culture.
2. **Culture shock:** You know you have culture shock when you experience feelings of tiredness, dissatisfaction, anger, sadness, loneliness, and impatience with the new culture's food, accommodations, language, customs, etc.
3. **Initial adjustment:** At this stage discontent is replaced with a new level of comfort with the local culture and local language.
4. **Mental isolation:** You may or may not experience the return of all the feelings associated with culture shock: loneliness, homesickness, frustrations, and the loss of self-confidence. Often, during this stage people consider leaving for home.
5. **Acceptance and integration:** At this stage, you will be used to your academic, social, and personal routines and since you will know the local customs and culture, you will feel integrated.

The instructors, staff, and your ELI Peer Leaders are trained to be aware of the educational and cultural shock you may experience. Please allow them to guide you as you journey through culture shock and through your new life on campus.

Academic integrity

The University of Waterloo Policy 71 on Student Discipline as it relates to plagiarism

<https://uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-71>

Plagiarism - presenting, whether intentionally or not, the ideas, expression of ideas or work of others as your work.

Plagiarism includes reproducing or paraphrasing portions of someone else's published or unpublished material, and presenting it as your own without proper citation or reference to the original source. Examples of sources from which the ideas, expressions of ideas or works of others may be drawn from include, but are not limited to: books, articles, papers, material on the internet, literary compositions and phrases, performance compositions, chemical compounds, artworks, laboratory reports, research results, calculations and the results of calculations, diagrams, constructions, computer reports, and computer code/software.

Examples of plagiarism include, but are not limited to:

- Using ideas, words or materials directly, without appropriate acknowledgment in any academic assignment
- Using another's data or research findings without appropriate acknowledgement
- Failing to acknowledge sources through the use of proper citations when using another's works and/or deliberately or accidentally failing to use quotation marks when sourcing material.

- Submitting a take-home examination, essay, laboratory report or other assignment written in whole, or in part, by someone else
- Failing to cite oneself when permission has been given to make use of one's earlier work

Academic integrity at the ELI

In order to meet the rigours of Academic Integrity expected at the University of Waterloo, the EFAS program uses graduated penalties based on a student's level of language and the nature of the offence. Therefore, our Academic Integrity policy for plagiarism is based on students learning the necessary skills involved in proper documentation and referencing skills: paraphrasing and in-text and end-text citations. The ELI uses the APA 2010 style guide. Students will learn more about these essential research skills in their EFAS courses and can access additional information from the UWaterloo library website at

<https://lib.uwaterloo.ca/web/online-reference-shelf>

The penalty for cheating during an exam and other forms of cheating other than plagiarism are as stated in the University of Waterloo Policy 71 available at:

<https://uwaterloo.ca/secretariat/policies-procedures-guidelines/policy-71>

If a student commits an academic offence, he/she will meet with the Program Manager and/or the Assistant Director to discuss penalties.

General course information

As a student registered through Renison's English Language Institute, you will want to focus on the best ways to achieve your language goals.

Studying online (for EFAS students studying fully online)

EFAS classes will be delivered synchronously (real time) and asynchronously. All instructional material will be hosted and delivered on LEARN. Synchronous classes (3 hours per week in each course) and office hours will be held in Bongo. The live class sessions will be recorded. You are expected to work independently during asynchronous class time (additional 3-4.5 hours per course per week) and engage with the material on LEARN.

Level placement

The EFAS program has 4 levels: 100 (low-intermediate), 200 (intermediate), 300 (high-intermediate) and 400 (advanced). Levels are offered as student numbers permit. New students are placed in a level based on their placement test results. If you feel that you have been placed in the wrong level, please email the Program Manager or Assistant Director, ELI for a reassessment. Students will not be able to change levels after the first week of classes.

Students returning to the program from the previous term will be placed according to their previous term results. If you are a returning student but have been away from the EFAS program for more than one term, you must write the placement test to determine your current level in the EFAS program. Your EFAS final grades from two or more previous terms will not determine in which level you will be placed upon your return.

Course outlines

In the first class for each course, you will receive a course outline. This extremely important document will tell you what topics will be covered and when, what texts are required, what assignments are required and when they are due, what tests and examinations are scheduled, how the course elements are weighted in order to calculate your final course grade, and so on. The course outline is both your guide for the course itself and a statement of the course contract between you and the instructor. Please read the course outline with great care; if there is anything which is not entirely clear to you, ask your instructor.

Instructors

In every course, your learning experience is a partnership between you and your instructor. Get to know your instructors, consult with them during office hours, discuss any concerns you may have, and never be afraid to ask for help.

Course realities

If you are a full-time student, you will be expected to spend 20+ hours each week engaging with the course material. Every week, your courses will demand from 5 to 10 hours of study outside of class. To succeed, you must manage your time well. Be sure that you understand what plagiarism is and how to avoid it in all of your courses. Your instructors will help. Be sure that you fully understand the instructor's expectations for all assignments, and always ask if you are not sure. If you arrive to the program late, you are responsible for making up all work missed. Failure to make arrangements to make up missed tests/assignments could result in a failing grade for those assessments.

COVID-19 impacts on coming to campus

uwaterloo.ca/english-language-institute-orientation/covid-19-campus

Students, employees and visitors coming to the University of Waterloo campus (including Renison) are required to be fully vaccinated by October 17, 2021.

EACH time before you come to campus (i.e. before coming to class each day), you must complete the [University of Waterloo's Campus Check In](https://uwaterloo.ca/campus-check-in) **COVID-19 screening** at checkin.uwaterloo.ca

Attendance

Students are expected to attend all classes. Students who do not attend at least 80% of their classes will not be permitted to write the final exam and will not receive a certificate. Students with severe attendance issues may be at risk of being withdrawn from the program with no refund of fees. **Note:** If you miss class, please contact your instructor. Absences for medical reasons will be taken into special consideration. Do not come to campus if you are feeling unwell or experiencing any COVID-19 symptoms as indicated in the [Government of Ontario's COVID-19 self assessment tool](#).

Final exam

There is one final exam at the end of the term which is worth 15% of your final overall mark. The final exam is not divided by course, but is a comprehensive exam designed to test your overall English proficiency for your level of EFAS. **All students must write all components of the final exam. Travel is not an acceptable reason to miss your final exam.**

LEARN

learn.uwaterloo.ca

As an EFAS student, you will have access to LEARN, an online software system for accessing course materials, attending online synchronous classes, and uploading assignments. At the beginning of each term, you will be assigned a username and password to access your course information on LEARN. LEARN is a great tool to access course information, resources and materials posted by your instructors and connect with your classmates to create a supportive learning environment.



Grades information

Understanding your evaluation

Students are graded on their academic achievements. All students receive an **Academic Report** (transcript) at the end of each term. Your Academic Report provides you with your *Course Grades*, your final exam results, as well as your overall attendance. The *Course Grades* reflect the student's coursework. Grades are given in percentages from 32 – 100%. The report states if a student has passed the level.

To pass, students in levels 100 – 300 must achieve a minimum of 70% in each course and have an overall average of 75%. Students in level 400 need a minimum of 75% in each course with an overall average of 75%.

In addition to an Academic Report, eligible students may also receive a **Renison Certificate of Program Participation** upon their completion of the EFAS program, or upon request. To receive a certificate, students must be enrolled in at least two EFAS courses and must attend at least 80% of their classes. **Note that students who do not attend at least 80% of their classes, will not be permitted to write the final exam.**

Transcripts for scholarship students will be sent to scholarship administrators at the end of each term if required. Transcripts for students who have applied to, or have received admission from, the University of Waterloo or Wilfrid Laurier University will be sent to those universities at no cost to the students. Students wishing to have copies of transcripts sent to other institutions will have to pay a \$10 administrative fee for each set of transcripts sent.

NOTES:

- Students must take and meet the requirements for all three of their level's courses in order to pass their level.
- A student who does not successfully complete a level, may repeat that level in a following term. Students in levels 100 – 300 may only repeat a level once. Students in level 400 may repeat the level up to 2 times.
- Final overall marks are based on coursework (85%) and the final exam (15%).
- All tests, midterms and final exams are property of Renison University College.
- Full-time students whose average is below 75% but have a minimum 80% attendance rate are eligible to receive a certificate of participation.
- Students who pass level 400 (min. 75% overall and min. 75% in each course) meet the English Language Requirement for applying to the University of Waterloo for [undergraduate](#) or [graduate](#) studies.
- The University of Waterloo accepts alternate minimum EFAS scores for admission to the [Bridge to Academic Success in English \(BASE\) program](#) for undergraduate students.
- University of Waterloo Graduate Studies accepts alternative minimum or higher EFAS scores for some graduate programs. Please visit the [Graduate Studies website](#) for details.

ELI Policies

Student code of conduct

The English Language Institute has a Student Code of Conduct in place which outlines the rules, regulations and conduct that all students enrolled in the EFAS program at the English Language Institute are expected to follow. Based on the Student Code of Conduct, students are expected to conduct themselves in a way that supports academic learning and integrity. It is the expectation that all students show respect toward their instructors, each other and each other's cultural differences. The Student Code of Conduct outlines accepted standards of behaviour and responsibilities that must be observed. All students must familiarize themselves with the rules and regulations outlined. If students do not observe the rules and regulations of the program, and do not conduct themselves in an appropriate manner, they will be withdrawn from the program. A full copy of the Student Code of Conduct can be found on the Renison ELI website: uwaterloo.ca/english-language-institute/current-eli-students/efas-student-handbook/student-code-conduct

Request for reassessment

Students have the right to request a reassessment of an assignment or test. In order for a test or assignment to be reassessed, a student must fill out a Request for Reassessment form. A request for reassessment must be made **within 10 days** of the assignment being returned to the student. A student may **not** ask for a reassessment after the 10-day period. No more than **two** assignments or tests may be submitted for reassessment per course and term. The student will be notified by the Assistant Director, EFAS when the reassessment has been completed. It is important to note that the grade assigned through this reassessment will be the **final** grade. It may be higher, lower or remain the same.

Fees information

Every international student is required to pay a one-time \$200 non-refundable application fee when first enrolling in the program. Citizens and permanent residents of Canada do not have to pay this fee. In addition, all students must pay a \$300 tuition deposit for each term for which they register. Remaining fees must be paid on or before the first day of the term. Students must also purchase University Health Insurance Plan (UHIP) coverage for themselves and any dependents (spouse and/or children) if they are physically located in Canada while they study online. Fees, course schedules, and admission criteria are subject to change.

EFAS cancellation & deferral policy

The \$200 application fee is non-refundable. Tuition deposits are non-transferable and refundable only for students whose visa or study permit application has been denied. If this happens to you, we will refund your tuition deposit if you send official proof by the first day of the program that your visa or study permit application has been denied. If you have not yet arrived in Canada, you can defer your studies one time without penalty if we receive your deferral request by the first day of the program. Normally, deferral requests will not be granted for students who have already arrived in Canada. Official proof of visa/study permit refusal and/or a deferral request must be received by the first day of the program or your tuition deposit is forfeited. Once a term has begun, you can withdraw in writing from a course or courses up until the Friday of the first week of classes, and be refunded 90% of your remaining tuition (less the deposit). All other fees are non-refundable. After this date, refunds will not be issued. The English Language Institute reserves the right to cancel any program because of insufficient registration. You will be refunded any fees paid for a cancelled program.

Student records

Renison ELI may request a copy of your passport and immigration documents (visa and/or study permit) to be kept in your confidential student file in the ELI Office. Based on Ontario's Freedom of Information and Protection of Privacy Act (FIPPA), Renison University College collects copies of student passports and immigration documents only for the purpose of record keeping. Since student passports are considered PI (personal information), they are kept securely for one year at which time they are completely disposed of in a secure way. Non-PI information (non-personal information) such as midterm tests and final exams can be kept by Renison University College in accordance with FIPPA. Because of the nature of these documents, the college may maintain the privilege of non-disclosure of procedures of testing and assessment.

Scholarship letters

Scholarship students are required to have a Financial Guarantee (FG) scholarship letter submitted to Renison University College before the start of each term in order to have their remaining fees invoiced to their scholarship administrator. If we do not receive an FG letter by the start of each term, you will have to pay your remaining fees in full and then ask to have your fees reimbursed to you by your scholarship administrator. If we do not receive your FG letter by the end of the first week of classes and have not received payment of your full fees, you will not be allowed to continue attending classes.

Letter and documentation fees

Excluding letters of acceptance, students who require an official letter from Renison ELI (including, but not limited to, confirmation of enrolment letters, permission for vacation travel letters, program description letters, etc.) will be required to pay a \$5 official letter fee. Official copies of transcripts, certificates, and/or grade reports are also available for a \$10 fee. Letters and copies of official documentation will be ready within one to two business days of fee payment.

Letters and documents can be sent to an external address for an additional fee. Please speak with the ELI Office staff for more information.

Problem resolution

A student who has a problem with course content or with an instructor should:

- Speak with the instructor directly.
- If the student still feels the issue is not resolved after speaking with their instructor, they are advised to make an appointment with the EFAS Program Manager to discuss the matter further.
- ***If the problem is still not resolved***, students may make an appointment to speak with the Assistant Director, ELI. Appointments can be made by emailing eli@uwaterloo.ca

A student who wishes to challenge a mark, may do so by completing a Request for Reassessment form **within 10 days** of the assignment being returned to the student. Forms are available by emailing eli@uwaterloo.ca .

A student who has a serious grievance with the EFAS program should complete a Notice of Challenge form. This form indicates a grievance with an aspect of the program. In order for this grievance to be reviewed, a form must be completed and submitted **within 10 days** of the incident. After that time, a student may **not** submit the challenge, as the prolonged time will indicate that the grievance is no longer valid. The student will be contacted by the Assistant Director, ELI and asked to come in to discuss the details of the grievance.

If no resolution can be agreed upon during the meeting with the Assistant Director, ELI, the grievance may be submitted to the Vice-President Student Affairs & Community Education. Notice of Challenge forms are available by emailing eli@uwaterloo.ca .

Services available to you at the University of Waterloo

Health Services

uwaterloo.ca/campus-wellness/health-services

Location: Health Services (HS) building

Tel: 519-888-4096, check website for hours

Health Services, a clinic providing comprehensive medical care to all students, is a three-minute walk from Renison. The clinic staff includes physicians, nurses, and counsellors. You must call to make an appointment (519-888-4096). If you would like, Renison ELI staff can help you make an appointment. When going to the clinic, bring proof of medical insurance (UHIP or other health card) and your WatCard. All ELI students are required to register in the University Health Insurance Plan (UHIP) unless they are covered by the Ontario Health Insurance Plan (OHIP) or other health insurance that is UHIP-exempt. Check the UHIP website for a list of UHIP-exempt insurance plans (www.uhip.ca).

Police Services

uwaterloo.ca/police

Location: in the General Services Complex near the Davis Centre

Tel: 519-888-4911

There is a Police Services unit on campus and it is available 24 hours a day, everyday. From payphones on campus: lift the receiver, push the **UW Police** button, no money is required.

If you are in Canada and have an emergency while at home or off campus, call 911.



Campus Recreation and Athletic Clubs: Warrior Recreation

athletics.uwaterloo.ca

A Warrior Recreation Membership is included in the Student Services Fee (\$275 per term for EFAS Fall, Winter and Spring terms) and gives you access to the sports facilities and related activities at the University of Waterloo. With it, you can:

- Use the gym facilities and exercise equipment at the Physical Activities Complex (PAC) and the Columbia Icefields (CIF).
- Join a university sports club.
- Play pick-up sports (volleyball, badminton, basketball and indoor soccer) or go swimming during Open Recreation times (book space 5 days advance at warrior.uwaterloo.ca/booking).
- Register for an intramural sports team for an additional fee. Intramurals are organized sports played at the university where teams of students play against each other for fun.
- Register for an instructional class like a dancing, swimming or first aid class for an additional fee.
- Purchase a Fitness Membership, which allows you to attend unlimited fitness and wellness classes in a term.
**Note: Warrior Recreation rates are subject to change; contact Warrior Recreation for most up-to-date rates.*
- Use your WatCard to borrow or rent sports equipment from the PAC and CIF equipment centres.



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WARRIOR  RECREATION

Turnkey Desk

uwaterloo.ca/student-life-centre/turnkey-desk

Tel: 519-888-4434

The Turnkey Desk is the University's 24 hour/day information desk and is located inside the Student Life Centre (SLC) building on campus. In addition to asking for information and directions, you can buy Grand River Transit fare cards, GO bus tickets to go to Toronto, and movie tickets (for Cineplex and Landmark theatres).

Grand River Transit (GRT)

grt.ca



GRAND RIVER TRANSIT

GRT is the public transportation service for the cities of Waterloo, Kitchener, and Cambridge. The service includes GRT buses and iON light-rail (LRT). You can plan your trip using the *EasyGo Trip Planner* on the GRT website, or via the *Google Maps* app on your iPhone or Android smartphone. The *Google Maps* app will give you the best route options based on your location and the time of day, as well as real-time information on the arrival status of your desired bus or iON train.

You can use GRT services with:

- **A valid CAPE WatCard:** available to full-time EFAS students studying in person (*included in the EFAS Student Services fee*)
- **Cash Fare** (*exact change only*): for infrequent trips, users can pay their fare using coins when they board a bus. Visit www.grt.ca for current cash fare rates.
- **EasyGo fare cards:** can be purchased at the **Turnkey Desk** inside the Student Life Centre (SLC) on campus or from a fare vending machine at any iON station. These fare cards can be loaded with stored value dollar amount or a monthly adult pass. Both options offer the user a discounted rate for using the service compared to paying with cash.

Services available to you at Renison

Virtual and In person One-on-one Meet-ups

Your ELI Student Advisor and peer leaders provide one-on-one meet-ups to all EFAS students. In a meet-up, they can assist you with many things related to your personal and academic success, such as:



- **Study and learning strategies**, including being an effective online learner, textbook skim/scanning, notes reviews, test taking tips, and dealing with test anxiety
- **Time management** assistance and helping you organize all of your assignments, projects, tests, study time—and your social life!
- **Adjusting to life in Canada** and studies at a North American university.
- **Mental health peer support** to discuss any stress you're experiencing.

To request a meeting, please visit www.uwaterloo.ca/eli/meet-up.

University Application Assistance

Your ELI Student Advisor can assist you with exploring options to study at the University of Waterloo or other Canadian colleges and universities.

The Student Advisor can help you explore your options and assist in the process of applying for undergraduate, graduate, or diploma studies.

Please visit uwaterloo.ca/eli/meet-up to book a meeting.

Immigration Advising

uwaterloo.ca/renison/international

The Renison International Office offers immigration advising.

As a Renison student, you can ask about any matters on immigration including:

- Study Permits
- Post-Graduation Work Permit
- Open Work Permit for spouse/common-law partner
- Permanent Residence (economic classes)
- Working on and off-campus
- Temporary Resident Visa (TRV)
- United States Visitor Visa



Bring your immigration documents and passport when you visit us for immigration advising. For advising, email Inhan@uwaterloo.ca to set up an appointment.

Check-in Meetings

During the term, you will attend mandatory check-in meetings with your peer leaders or ELI student advisor. This is an opportunity to share how you are doing in the program and to learn about resources and services that are available to help you. The meetings are typically fifteen minutes in length. Please attend your meetings.

Weekly Newsletters

Every Sunday, you can expect to receive an electronic newsletter emailed to your inbox. This will share important information about events and activities, and important reminders about the program. Please read these emails every week.

Events & Workshops

We are excited to provide in person and virtual social events and workshops to help you build your language skills as well as skills to help you be a successful student. To learn about all upcoming events and workshops, visit:

- The EFAS Student Experience Hub inside your LEARN account.
- Like us at www.facebook.com/renison.eli and click the “Events” tab for a full listing.
- Visit www.uwaterloo.ca/eli/virtual for a list of virtual event links.

Food Services

Renison has a full-service cafeteria located next to the Renison Great Hall. Students who are not in residence may purchase food in the cafeteria. Cash, debit cards, and major credit cards accepted. Please note the current seating capacity of the Great Hall dining room is 50%.

Hours of operation, Monday to Friday, are as follows:

- Breakfast 7:30 am – 9:30 am
- Lunch 11:30 am – 2:00 pm
- Dinner 4:45 pm – 7:00 pm



RENISON UNIVERSITY COLLEGE ENGLISH LANGUAGE INSTITUTE

AFFILIATED WITH THE UNIVERSITY OF WATERLOO



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uwaterloo.ca/eli



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